

Act on Package Travel and Linked Travel Arrangements

2018, No. 95, 25 June

Chapter IV. Termination and withdrawal of a package

■Article 15. *Termination of a package*

A traveller may terminate a package before the start of the package for a reasonable fee. The package travel contract may specify a reasonable termination fee based on the time of the termination before the start of the package and the expected loss of income for the organiser or retailer.

In the absence of a standardised termination fee in the package travel contract, the amount of the fee shall correspond to the loss of income for the organiser or retailer.

The organiser or retailer shall not be entitled to a fee from the traveller if the termination is due to extraordinary and unavoidable circumstances significantly affecting the performance of the package or the carriage of passengers to the destination, or in the event of a price increase exceeding 8% as referred to in Article 12.

The traveller shall not be entitled to additional compensation in the circumstances referred to in the third paragraph.

The organiser or retailer shall reimburse any payments owed to the traveller under the first to third paragraphs within 14 days of the termination.