



Accessible Tourism – Terms & Conditions

1. Only companies that meet the appropriate minimum requirements of the project Accessible Tourism are allowed to identify themselves with its logo(s).
2. The use and display of the logo(s) is the responsibility of each company.
3. Companies that participate in the project and fulfil all its requirements and conditions will be identified as an accessible company in the database of the Icelandic Tourist Board which is widely used to provide information about tourism providers in Iceland, e. g. on the websites visiticeland.com and ferdalag.is.
4. The Icelandic Tourist Board does not supervise participating companies, as the project is a self-assessment.
5. The Icelandic Tourist Board is not responsible if companies do not fulfil the criteria in the self-assessment.
6. Customers are invited to submit comments to the Icelandic Tourist Board about the performance of a participating company. The company in question will get a copy of the comment. The Icelandic Tourist Board reserves the right to request information and data from the company if necessary. If the company does not respond quickly and effectively to negative reviews that may be received, the Icelandic Tourist Board will remove the Accessible Tourism logo from the company's registration area in the Tourism Board's database.
7. The Icelandic Tourist Board reserves the right to review the self-assessment and logos if necessary. If this happens, participating companies will be notified about the changes. Operators themselves are responsible for implementing changes and following the instructions of the Icelandic Tourist Board regarding this.

By accepting the above terms, the company undertakes to fulfil the obligations set by the Icelandic Tourist Board for participating in the project Accessible Tourism.